



### Adapted Psychological Profiling Verses the Right to an Explainable Decision

Keynote Lecture at the 10<sup>th</sup> International Joint Conference on Computational Intelligence

Dr Keeley Crockett Leader - Computational Intelligence Lab – Manchester Metropolitan University)

### With special thanks to

Prof. Dr. Tina Krügel, LL.M – Leibniz University Hannover

Dipl.Jur. Jonathan Stoklas – Leibniz University Hannover

Dr James O'Shea and Dr Wasiq Khan – Manchester Metropolitan University Computing, Mathematics and Digital Technology



### Who Am I?

- Reader in Computational Intelligence
  - Fuzzy trees, forests and ensembles
  - Genetic algorithms and AIS for optimisation
  - Neural networks
  - More decision trees
  - Semantic similarly
  - Intelligent tutoring Systems
  - Fuzzy natural language processing
- Leader of the Computational intelligence Lab
- Qualified Coach and Mentor
- IEEE Volunteer, IEEE Coach and Mentor
- STEM Volunteer

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### **Overview**



- Adaptive psychological profiling and non-verbal behavior
- Silent Talker Automated Deception Detection
- Case Study: Intelligent Border Control in the European Union
- Case Study: Profiling comprehension
  - Measuring Comprehension of Individuals During a Mock Medical Informed Consent Trial Using FATHOM
  - Hendrix a near real time conversational intelligent tutoring system adaptive to comprehension
- Ethical considerations ... and the General Data Protection Register



# **Psychological Profiling with Artificial intelligence**

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### What is Physiological Profiling ?

- The detailed and intricate analyses of the non-verbal behaviour of a person, often in an interview situation to detect their mental state
- Non-verbal messages are continuous and are, at least in part, involuntary and unintended.
- Complex requiring simultaneous conjecture of many non-verbal signals.

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### **Nonverbal Behaviour**

- Measure of a mental, behavioural and/or physical state
  - (e.g. stress, deception, tiredness).
- Gestures ambiguous/controllable
- Expressions (normal, micro, squelched)
  - ambiguous/controllable (especially normal expressions, research focus is on extreme expressions)
- Microgestures less likely to be controlled, large number, complex
- Overall behaviour is MULTICHANNEL
  - faking unlikely due to lack of congruence

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Source: Designed by Rawpixel.com - Freepik.com











# **The Science of Lying**

- "On any given day we're lied to from 10 to 200 times" Pamela Meyer, author of Lie spotting
- 6 Ways to Detect a Liar in Just Seconds Psychology Today
- The act of deceiving changes behaviour
- Exposing Liars through Science







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Source: The Lying Game: The Crimes That Fooled Britain - Shine, ITV, 2014



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# **Detecting Deception**

- Polygraph
- Voice Stress Analysis
- Human Based Detection
- Automated Deception Detection



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Image Source: Prof Nick Bowring, MMU.



### **Automated Lie Detection : Silent Talker**

- Extraction and Analysis of Multi-channels of Non-verbal Behaviour using CI Classifiers
- Nonverbal Behaviour All the signs and signals visual, audio, tactile and chemical (93%) used by human beings to express themselves apart from speech and manual sign language (7%)
- Multi-channels A large number of fine-grained nonverbal gestures are monitored to make the classification
- ST patent covers a wide range of CI and statistical techniques, but heavy use is made of Artificial Neural Networks (Bandar, J., McLean, D., O'Shea, J. and Rothwell, J. ANALYSIS OF THE BEHAVIOUR OF A SUBJECT W002087443).

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## **Silent Talker Architecture**



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# Multichannels



- The total nonverbal behaviour is multichannel (e.g. 1 3 seconds gives channel data)
- Each channel monitors a specific microgesture (representing a single aspect of the overall behaviour exhibited by the subject)
  - e.g. a small head movement, pupil contraction, mouth corner twitch or one eyebrow raised momentarily
- Channel processing requires a combination of CI and image processing techniques
  - Location of the interviewee
  - Location of the features being measured
  - Detection of the status of the features

# **CI classifiers**



- Typically the final classifier is a type of artificial neural network trained by supervised learning
- This requires creation of training / validation / testing data.....
- This requires careful experimental design to eliminate confounding factors etc.
- Is a generic deception detector possible? We believe so, based on psychological / philosophical work by John Searle on beliefs, desires and intentions.

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# **How does Silent Talker work?**

- Not objectively ST is a collection of black box technologies.
- Underlying conceptual model that certain factors influence NVB during deception
- Stress (measured by other lie detectors)
- Cognitive load (George A. Miller Magical Number 7 +/- 2)
- Behaviour Control Steven Lawrence Suspects
  - <u>http://youtu.be/XvZuX9hq-Is</u> 3-4,6,9 minutes
  - Arousal (Guilty Knowledge\*, Duping Delight)
- Can you train people to reproduce ST's capabilities?
  - No we replaced our final classifier with a trained decision tree, thousands of decision nodes beyond the capability of a human mind to learn and apply

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### **Silent Talker Demonstration**

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The Lying Game: The Crimes That Fooled Britain – Shine, ITV, 2014 Silent Talker in operation, (42m 20s) https://youtube/zkUAFwQzD3g

### Original Silent Talker Results Comparison

- Humans do no better than chance, but individuals may do better in a specialised field over a limited time.
- Manual Frame-by-Frame, manual processing of video taped interviews. Subjective judgement of an individual expert. Expensive. Error-prone.
- **Polygraph** Accuracy depends on whose opinion you take 0 to 100% quoted
- Silent Talker: non invasive, many channels, cheap, unbiased.....

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# **Potential Applications\***

- Security interviews
  - Smuggling at ports / airports
  - Border control, illegal immigration
  - "Shoplifting", retail employee theft
  - Rogue Traders, city investment banks
  - Paedophiles, parole process
  - Tiredness, Long distance drivers
  - Drunkenness/ Intoxication, aircraft boarding
  - Witness credibility
- Counter Infiltration Employee screening
  - Shooting into crowds
  - Counter-infiltration
  - Improvised explosive devices
  - Sentry / Checkpoint protection
  - \* Many of these potential applications have been proposed by domain practitioners during demonstrations

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# **Ethical Dimensions – the GDPR**

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#### Robots 'could take 4m UK private sector jobs within 10 years'

Royal Society of Arts survey suggests technology could phase out mundane roles. raise productivity and bolster wages.



#### Ban on killer robots urgently needed, say scientists

Technology now exists to create autonomous weapons that can select and kill human targets without supervision as UN urged to outlaw them



#### Image and Story Credits:

1. https://spectrum.ieee.org/

2. https://spectrum.ieee.org/thehuman-

os/biomedical/devices/selfdrivingwheelchairs-debut-in-hospitalsand-airports 3.

https://www.theguardian.com/scien ce/2017/nov/13/ban-on-killerrobots-urgently-needed-sayscientists



### **Profiling and Automated Decision-making**

Profiling



# Decision

gathering information about an individual and analysing his/her behaviour patterns in order to place them into a certain category or group, and/or to make predictions or assessments the ability to make decisions based on certain information, including personal information such as profiles without human interaction





# Automated decision-making under the GDPR

- General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679, 2016): 25 May 2018.
- Art. 22 (1) GDPR states an automated decision is a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her or similarly significantly affects him or her.

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Image Source: https://www.forescout.com/wpcontent/uploads/2018/03/three-reasons-GDPRgood.png



### Safeguards and information obligations

- Article 22 is "The data subject shall have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning him or her or similarly significantly affects him or her"
- the individual has the right to ask for human intervention and provide an explanation of how the machine based decision has been reached through disclosure of "*the logic involved*"
- Recital 71 states that the data controller should use appropriate mathematical and statistical procedures for profiling and that data should be accurate in order to minimize the risk of errors. **Computing, Mathematics** and Digital Technology



# The right to receive an explanation

- Individuals will now have the right, "not to be subject to a decision...which is based solely on automated processing and which provides legal effects (on the subject)."
- How easy is this ?
  - Decision trees Verses artificial neural networks
  - Is the language friendly to the public ?
- Dinsmore [8] argues that the requirement may force data scientists to stop using techniques such as deep learning where decisions are more difficult to explain and interpret

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# **Challenges for the technical community**

- How to properly assess the legal situation regarding automated decision-making and on how to apply proper safeguards?
- How to explain an algorithm without leaking trade secrets?
- How can algorithms based on computational intelligence be explained?
- Can the information on how an algorithm learns be sufficient to understand it's functioning and decision-making?
- Can self-learning algorithms also explain their decision-making, and could this be updated frequently for every user? Computing, Mathematics and Digital Technology

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### CI and the principle of equality and nondiscrimination





# The Risk of False Positives and Negatives



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#### H2020 Project Grant Agreement No. 700626

# Case Study: IBorderCtrl

Grant: 4.5 M Euro

Start: 1 Sep 2016 (M1) End: 31 Aug 2019 (M36)

13 Partners, 9 Countries

This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 700626.

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Ctrl



### Intelligent Portable Control System

#### i BorderCtrl mission

To provide a **unified solution** in a **two-stage-procedure** with aim to **speed up the land border crossings** and at the same time **enhance security** by bringing together many **state of the art technologies**.



#### i BorderCtrl system

follows the principles of the Entry/ Exit (EES) and the European Travel Information and Authorisation (ETIAS) Systems paves the way towards the Interoperability of EU systems for security, border and migration management



#### i BorderCtrl innovations

- Introducing a Pre-Registration Phase: Travellers -before arriving at the borders- register through their mobile phone, tablet or computer, submit their travel documents and participate in an interview by a virtual border agent.
- Empowering border guards at Border Crossing: Key technologies are provided to the border guards, both integrated to existing static installations as well as in a portable hardware unit.
- **Conducting a Risk Based Assessment:** Takes advantage of the checks outcomes and classifies travelers in terms of risk, supporting the decision-making of the border guard.
- Introducing Analytics in the Border Control context: Analysis of data to identify new patterns and knowledge in order to increase the accuracy at the individual crossing level.

- Speeding up the border crossing for valid and bona-fide travelers while highlighting those that must be further checked by agents.
- Going beyond Biometrics: Collects data onto biomarkers stemming from the virtual border agent interview, indicating the probability of deceit.
- Cross-checking traveler's information from legacy systems and social media, such as VIS, SIS II and Twitter providing the necessary interoperability interfaces.
- Enhancing the User Experience through three Applications/Interfaces: Traveler User Application, Border Guard User Application for the border checks and Border Manager User Application for the superiors responsible for resources management.



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### **Automated Deception Detection System**



-10-

![](_page_30_Picture_1.jpeg)

### Adaptive Avatars (Neutral, Sceptical, Positive)

![](_page_30_Picture_3.jpeg)

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### **Integration: Automatic Deception Detection Prototype**

![](_page_31_Picture_2.jpeg)

### **Integration: Automatic Deception Detection Prototype**

![](_page_32_Picture_2.jpeg)

![](_page_32_Picture_3.jpeg)

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## **Experiments**

### **S1: SCENARIO TRUTHFUL**

- All participants will use their true identities as recorded in their identification documents.
- All participants will answer questions about a real relative or friend who is an EU / UK citizen (equivalent of a Sponsor in border questions asked by EU border guards).
- All participants will pack a suitcase with harmless items typical of going on a holiday
- Participants will answer questions about identity, sponsor and suitcase contents.
- All answers to questions can be answered truthfully.

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### **DECEPTIVE SCENARIOS**

- Fake identities
- S2: Simulated biohazard infectious disease in test tube with informational video about weaponization
- S3: Simulated biohazard infectious disease in test tube without informational video
- S4: Simulated Drug package (soap powder in clear packet)
- S5: Simulated Forbidden agriculture/ food product i.e. seeds.

![](_page_33_Picture_16.jpeg)

![](_page_33_Picture_17.jpeg)

### **Experimental Set Up (Task + Interview)**

![](_page_34_Figure_2.jpeg)

![](_page_34_Picture_3.jpeg)

![](_page_34_Picture_4.jpeg)

![](_page_34_Picture_5.jpeg)

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Poster sample from the Department of Transportation and Communications-Office of Transportation Security, The Philippines)

# **Deception Risk Score**

• . The deception risk score, Dq, of each question was defined as

$$D_q = \frac{\sum_{s=1}^n d_s}{n}$$

- Where ds is the deception score of slot s and n is the total number of slots for the current question.
- Classification thresholds

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![](_page_35_Picture_8.jpeg)

IF Question\_risk ( $D_q$ ) <= x THEN *Image vector class = truthful* ELSE IF Question\_risk  $(D_q) \ge y$ THEN *Image vector class = deceptive* ELSE Indicates not classified END IF Where x = -0.05 and y = +0.05

![](_page_36_Picture_1.jpeg)

### **Phase 1: Experimental Dataset**

No. of Question per Interview	13
Total Participants	32 (17 Deceptive, 15 Truthful)
Total number of video files	448
Deceptive participants	Male (10) , Female (7), Asian/Arabic (4), EU White (13)
Truthful Participants	Male (12), Female (3) , Asian/Arabic (6), EU White (9)
No of non-verbal channels analyzed	38
Total number of truthful vectors in dataset	43051
Total number of deceptive vectors in the dataset	43535

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![](_page_37_Picture_1.jpeg)

# **Results using 10 Fold Cross Validation**

No. of			Accura	acy (%)			
Hidden Layer Neurons	Trai	ning	Valid	ation	Test		
	т	D	т	D	Т	D	
11	94.13	95.04	93.68	94.41	94.30	93.69	
12	94.45	95.63	93.75	94.74	93.62	94.96	
13	94.92	95.77	94.41	95.14	94.31	95.15	
14	94.85	96.26	94.29	95.67	94.23	95.46	
15	96.19	96.19	95.40	95.50	95.50	95.41	
16	96.16	96.40	95.58	95.80	95.45	95.91	
17	96.56	96.98	95.90	96.32	95.75	96.22	
18	96.81	97.17	96.14	96.52	95.91	96.28	
19	97.23	97.11	96.48	96.48	96.67	96.45	
20	97.28	97.50	96.53	96.81	96.55	96.78	

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![](_page_38_Picture_1.jpeg)

### **Classification Outcomes using Unseen Participants**

<b>T</b>		Partic	Accuracy (%)				
lest No	Trut	hful	Dece	ptive	Turthful	Deceptive	
	Gender	Ethnicity	Gender	Ethnicity	Truthful		
1	М	EU	М	A/A	100	57	
2	М	A/A	F	EU	50	36	
3	М	A/A	F	EU	50	100	
4	M	EU	F	EU	90	100	
5	М	A/A	М	EU	100	10	
6	M	EU	M	EU	72	100	
7	M	A/A	F	EU	100	100	
8	F	EU	F	A/A	38	100	
9	М	EU	М	EU	80	60	
	Ove	75.55	73.66				

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O'Shea, J. Crockett, K. Khan, Kindynis, P. Antoniades, A. Intelligent Deception Detection through Machine Based Interviewing, IEEE WCCI 2018, July 2018, in press 39

![](_page_39_Figure_1.jpeg)

### Are Profiling Decisions Explainable ?

- Hypothesis to be tested
  - H0: A decision made by an automated deception profiling system can be explained using decision tree models
  - H1: A decision made by an automated deception profiling system cannot be explained using decision tree models

Methodology used 10 Fold cross validation

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### Results

- ADDS-ANN 96.8%
- ADDS-DT 96.8%

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School of Computing, Mathematics and Digital Technology IF lhleft < -0.407407 AND lright <= 0.777778 AND fmuor <=0.072831 AND rhright <= 0.310345 AND rhclosed <=-0.93333 AND fhs <= -0.8888889 AND fmour <=0.028317 and lright <=-1 and rleft <=-1and fbla <=-0.997762 and fblu <=-0.963101and fmc > -0.942354 THEN CLASS DECEPTION.

![](_page_40_Picture_7.jpeg)

### **Ethical Dilemmas**

![](_page_41_Picture_2.jpeg)

![](_page_41_Picture_3.jpeg)

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Computing, Mathematics and Digital Technology Icons made by Twitter from <u>www.flaticon.com</u> are licensed by CC 3.0 BY

![](_page_41_Picture_7.jpeg)

![](_page_42_Picture_1.jpeg)

# Case Study: Adaptive Psychological Profiling: Comprehension

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![](_page_43_Picture_1.jpeg)

### **FATHOM**

• What would be the impact if it could be possible to detect **low comprehension** of an individual undergoing the **informed consent** process ?

 Fathom - computerized, non-invasive psychological profiling system which detects human comprehension through the monitoring of multiple channels of facial nonverbal behaviour using Artificial Intelligence

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# **Research Context**

- HIV/AIDS
  - Preventable
- UNAIDS Report on Global AIDS epidemic
  - Sub-Saharan Africa
    - 22.5 million with HIV
    - HIV more prevalent in women
- Clinical trials
  - Informed consent
    - Comprehension vital element

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![](_page_44_Picture_13.jpeg)

### FATHOM – Set Up

![](_page_45_Figure_2.jpeg)

![](_page_45_Figure_3.jpeg)

# **Field Study Background**

- International Ethics
- 80 participants
  - Female
  - 18-35 years old
- Videoed interview
  - Learning task topics
  - Questions about topics

![](_page_46_Picture_9.jpeg)

![](_page_46_Picture_10.jpeg)

![](_page_46_Picture_11.jpeg)

![](_page_46_Picture_12.jpeg)

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# **Interview Design**

### TASK A

- Easy topic
  - Condom usage
  - High comprehension
- Easy topic questions
  - 10 x closed-ended
  - 10 x open-ended

### TASK B

- Difficult topic
  - HIV recombination
  - Low comprehension
- Difficult topic questions
  - 10 x closed-ended
  - 10 x open-ended

![](_page_47_Picture_16.jpeg)

![](_page_47_Picture_17.jpeg)

![](_page_47_Picture_19.jpeg)

![](_page_48_Picture_1.jpeg)

# Can FATHOM's Comprehension Classifier reliably distinguish between the *easy and hard learning tasks*?

Comprehension/ Noncomprehension	Training Classification Accuracy	Validation Classification Accuracy	Testing Classification Accuracy		
Both	89.56%	88.19%	88.40%		
Comprehension	89.82%	88.32%	88.60%		
Noncomprehension	89.29%	88.06%	88.20%		

#### Data sets from learning tasks

Task A = easy = comprehension = +1 Task B = difficult = noncomprehension = -1

Computing, Mathematics and Digital Technology Data Set Size: 241,954 vectors 45% comprehension 55% non-comprehension

Can FATHOM's Comprehension Classifier reliably distinguish between human comprehension and non-comprehension within the easy and hard learning tasks?

Comprehension/ Noncomprehension	Training Classification Accuracy	Validation Classification Accuracy	Testing Classification Accuracy
Both	89.35%	84.95%	85.52%
Comprehension	89.50%	86.19%	86.66%
Noncomprehension	89.20%	83.70%	84.37%

Data Set Size: 71,787 vectors 63.5% comprehension 36.5% non-comprehension

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Computing, Mathematics and Digital Technology Open-ended questions mapped to learning task sentences
IF answer = correct THEN comprehension = +1

IF answer = wrong THEN noncomprehension = -1

![](_page_49_Figure_8.jpeg)

![](_page_50_Picture_1.jpeg)

# What is the Impact of FATHOM ?

- For Informed Consent......
  - Detection of low comprehension of the informed consent process at an early stage implies it would be possible to adapt the briefing stage to correct this and comply effectively with legal and ethical implications.

### • For Education.....

 A online learning system that can adapt and provide personalized learning based on comprehension levels.

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### Adaptive Psychological Profiling: Comprehension in Intelligent Tutoring

- COMPASS: a novel real-time comprehension assessment and scoring system, developed for use in e-learning platforms.
- Hendrix 2: Conversational Intelligent tutoring system with COMPASS (2017)

![](_page_51_Figure_4.jpeg)

![](_page_51_Figure_5.jpeg)

![](_page_51_Figure_6.jpeg)

![](_page_51_Figure_7.jpeg)

Fig. 4. COMPASS time-series for an incorrect answer period

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Holmes, M. Latham, A. Crockett, K, O'Shea, J. Near real-time comprehension classification with artificial neural networks: decoding e-Learner non-verbal behaviour, IEEE Transactions on Learning Technologies, Year: 2017, Volume: PP, Issue: 99, DOI: 10.1109/TLT.2017.2754497

![](_page_52_Picture_1.jpeg)

### Hendrix Conversational intelligent Tutoring System

![](_page_52_Picture_3.jpeg)

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#### Technologies for better human learning and teaching

![](_page_53_Picture_1.jpeg)

# Conclusions

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![](_page_54_Picture_1.jpeg)

# **Challenges: Developing Physiological Profiling systems**

- The IEEE Global Initiative on Ethics of Autonomous and Intelligent Systems
  - Task Force on Ethical and Social Implications of Computational Intelligence
- "Human-in-the-loop" philosophy
- Article 22 of the GDPR concerns the rights of an individual when interacting with systems that may automatically make a decision or profile them in any way that they have not given consent to.
- Bias Systems approach suitable training for humans using CI components
- Experimental design to respect rights of participants

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# **Guidance: Developing Physiological Profiling systems**

- IEEE Ethically aligned design document V2.
- Close collaboration of both the legal and technical community.
- Ethics takes time.
- Adopt a privacy by design approach at the start of the research project and build in privacy and data protection to the research proposal or any knowledge transfer partnerships with industry.

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![](_page_55_Picture_8.jpeg)

![](_page_55_Picture_9.jpeg)

![](_page_56_Figure_1.jpeg)

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